

Veterans Outreach Project Meeting Minutes

October 12, 2011

Attendees

Tina Whiting	Veterans Intensive Services Coordinator	MT DLI WSD JSOB
Joe Foster	Administrator	MT Veterans Affairs
Brenda York	Director	Montana State University
Byron Erickson	DVET	DOL/VETS
Jim Auer	Grants Coordinator	Governor's OCS
Jan Lombardi	Executive Director	Governor's OCS
Amy Busch	State Program Specialist	Corporation for National and Community Service
Jackie Girard	State Director	Corporation for National and Community Service

Minutes

Agenda	Discussion	Action Items
12:30 Introduction	<p>Jim Auer</p> <ul style="list-style-type: none"> Follow up to Rural Veterans Outreach Project meeting on August 24th New model involves two phases <ul style="list-style-type: none"> First phone call is receiving feedback on employment Second phone call is directing vets to other resources Possibility of using veterans exclusively for second phone call <ul style="list-style-type: none"> Senior Corps has plenty of veterans to fill this role 	
12:45 Updates	<p>Tina Whiting</p> <ul style="list-style-type: none"> Washington State had a slightly different arrangement for data sharing, federal agencies were sending lists to the job service to cross match and select contacts DLI has agreed to share with volunteers a list of veterans names and phone numbers <ul style="list-style-type: none"> Targeting Veterans who have not had a recordable contact in 3 years there are at least a thousand in each of the pilot regions Need to find ways to reach tribal veterans <ul style="list-style-type: none"> Several possible avenues Need to work with sources trusted by the tribes No Work Force centers on reservations, but the whole of MT is covered by regional offices <p>Byron Erickson</p> <ul style="list-style-type: none"> Need to find best way to reach out to TVRs <ul style="list-style-type: none"> Possibly engage Buck Richardson at Veterans Affairs or Lesa Evers in Gov's Office to ensure Gov to Gov relations 	<p>Tina – Work with DLI staff on phone tracking needs -follow up with Job Service staff -Talk to DLI legal about secondary referrals</p> <p>Tina, Jackie, Amy – action plan for job service staff</p> <p>Jim – phone script for follow up call -work with MLSA</p> <p>Jim Amy and Tina – continue to organize training</p> <p>Jan – start conversation with Lesa Evers, Governor's Office</p>

	<ul style="list-style-type: none"> • May need to find helpers for Tribal resources Guide <p>Tina Whiting</p> <ul style="list-style-type: none"> • Still a need to find a way to reach Vets who do not know about the job service • Need to examine legality of reaching out to veterans referred by folks who are contacted • Need to look at software to track phone calls <ul style="list-style-type: none"> ○ Consistency and ensuring follow-up ○ Integration with the MWorks Database • Received 450 releases from returning 163rd <ul style="list-style-type: none"> ○ Probably can't reach out to them for 3-5 years <p>Jackie Girard</p> <ul style="list-style-type: none"> • Senior Corps has a small amount of funding for four RSVP programs located in Kalispell, Hamilton, Miles City, and Helena <ul style="list-style-type: none"> ○ Selected based on interest and relationships with veterans service programs in their areas ○ Not necessarily tied to those programs, but they will definitely be working on veterans projects • Work with Tina to put together action plan for WSD staff <p>Jim Auer</p> <ul style="list-style-type: none"> • Montana Legal Services received funding to bring on additional members for resource guide development <ul style="list-style-type: none"> ○ Members have not started yet ○ Will have follow-up meeting in next couple weeks ○ Bring up maintenance of resource guide ○ Look for other folks pulling together veterans resources • Working with Amy and Tina to set up training for volunteers and Job service folks <ul style="list-style-type: none"> ○ Currently targeting November 9 ○ Bringing in Bob Logue from Washington <p>Joe Foster</p> <ul style="list-style-type: none"> • VA staff may be available for assistance during the training and may be a resource for helping with the development of a Resource Guide <p>Jan Lombardi</p> <ul style="list-style-type: none"> • Need to engage Yellow Ribbon in training • Moving forward project may need to look for inter-agency MOUs • Thanks to all for pulling this together 	of Indian Affairs, on reaching tribal vets
2:00 Adjourn		